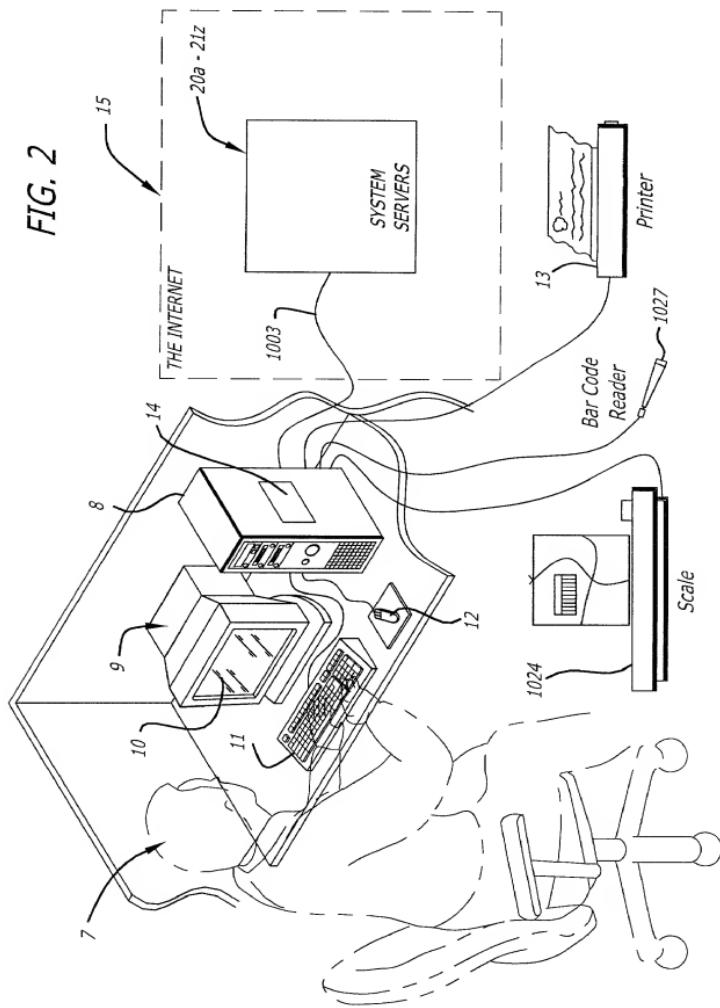
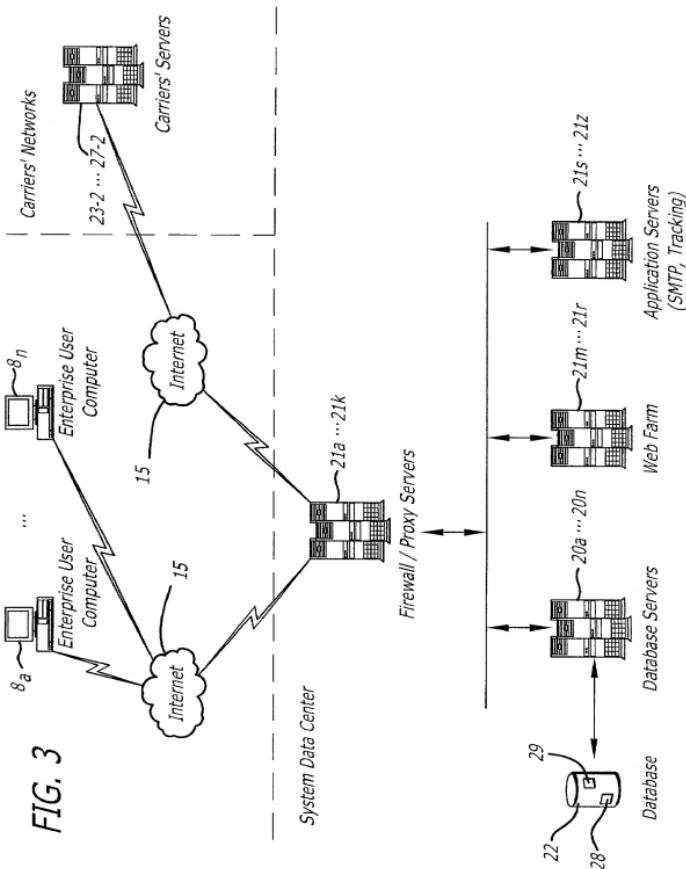


FIG. 1

FIG. 2





1201 1202 1203 1204 1205 1206 1207 1208 1209 1210 1211 1212 1213 1214 1215

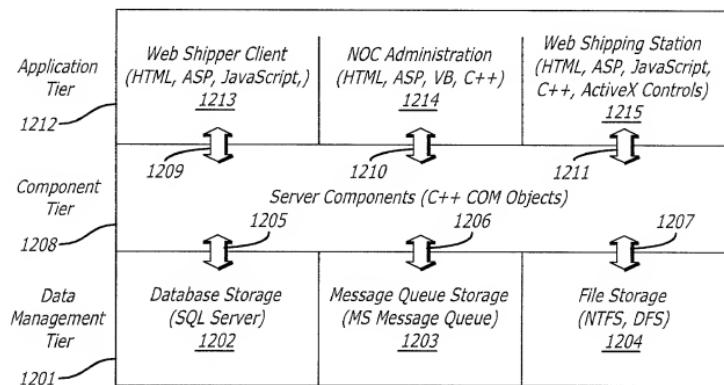


FIG. 4

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

THEIR OWN LANGUAGE.

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REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 6

iShip.com

Welcome to iShip.com

Log On

Registered Users
Enter your user ID and Password then click Next. Your User ID is usually your e-mail address

User ID:

Password:

Remember my name and Password for easy log on.

Password Recovery
If you do not remember your Password, please check your e-mail records for your Sign Up notification. If you are unable to find your notification, click [Recovery](#) [Help] and we will attempt to recover your Password.

New Users
If you would like to join iShip.com or learn more about using our shipping service, [click Register](#) or visit our [Home Page](#) and click on [How It Works](#). [Help]

Having trouble?
Questions or comments?

FIG. 7

iShip.com

>Password Recovery

Recovery

Registered Users
If you have forgotten your password, enter your User ID and click Next.

User ID:

Having trouble?
Questions or comments?

FIG. 8

iShip.com

>Password Recovery

Recovery

Recovery Question
Type in your answer the Recovery Question you provided us when you registered and then click Next. [\[Help\]](#)

Your Question: What is my childhood pet's name?

Your Answer:

I don't remember the answer to my Recovery Question.

Having trouble?
Questions or comments?

FIG. 9

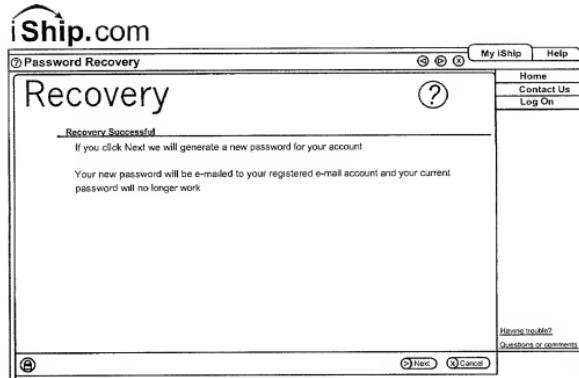


FIG. 10

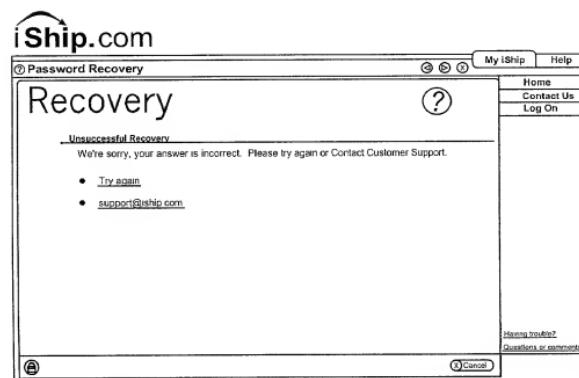


FIG. 11

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iShip.com

Welcome Lory!

My iShip 14 January 2000

What's iShip All About?

take a tour See how our service works from comparing rates to reviewing your shipping activity.

contact iShip Having trouble? General questions? support@iship.com link@iship.com

Other go to more Want your shipping activities to be a little more automated? Set details that streamline your shipping activities in Preferences

Missed your shipping deadline? Find other drop off locations. Find alternate drop off locations with the new Drop Off Locator.

We've been busy! Take a look at all the cool new features and enhancements.

This is the marketing text. A little fibbit of information to get the user interested. Then a link to find out all the cool new features and all the neat stuff they can do now. Click here.

Your Most Recent Package and Shipment Summaries

Click on the Status icon to go to that item in your Shipping History.

Outbound	Inbound	Pending			
Status	Ship To	Page	Carrier & Service	Ship Date	Delv Date
●	Tanya Wagner	1	UPS Ground	1/12/2009	-
●	Adam Koetz	1	UPS Ground	1/12/2009	-
●	John Smith	2	UPS Ground	1/12/2009	-
●	Jessica Lewis	1	Airborne Second Day	1/11/2009	10/12/09

Status Icons: Shipped In Transit Delivered Exception

Airlines FedEx UPS UNITED STATES EXPRESS POSTAL SERVICE YELLOW

Helpful links:

 Helpful topics:

FIG. 12

iShip.com

Address Book - Addresses

Personal	Company	Local	<Previous [1-15] Next>	
123 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	Nickname:	Find:		
<input type="checkbox"/> [EDIT]	ACME CEO	Contact Name: ACM, Inc	Bellview, WA 98006	
<input type="checkbox"/> [EDIT]	Altitude	Allen Name: OceanSplay	Centerville, MA 02344	
<input type="checkbox"/> [EDIT]	Altitude	Dan Ollis: Allbright Insurance	Bellview, WA 98005	
<input type="checkbox"/> [EDIT]	Altov	Amber Gray: Walking Rain	Renton, WA 98050	
<input type="checkbox"/> [EDIT]	Seth	Elizabeth Culahan: This Company	Spring Lake Highlands, NJ 07768-0098	
<input type="checkbox"/> [EDIT]	Jeffrey	Boris Estor: Walking Rain	Renton, WA 98050	
<input type="checkbox"/> [EDIT]	Jeffrey	Matt and Heidi Berg: Walking Rain	Kirkland, WA 98034	
<input type="checkbox"/> [EDIT]	Jeffrey	Berky Harris: Walking Rain	Renton, WA 98050	
<input type="checkbox"/> [EDIT]	Jeffrey	Bill and Vicki Blaine: Walking Rain	Prosser, WA 99350	
<input type="checkbox"/> [EDIT]	Jeffrey	Bil Smashe: OceanSplay	Centerboro, VA 23249	
<input type="checkbox"/> [EDIT]	Jeffrey	Bil Smashe: AllBusiness.com	San Francisco, CA 94111	
<input type="checkbox"/> [EDIT]	Jeffrey	Tim and Sandy Badenian: Prosser, WA 99350	Prosser, WA 99350	
<input type="checkbox"/> [EDIT]	Jeffrey	Cathy Barry: Prosser, WA 99350	Prosser, WA 99350	
<input type="checkbox"/> [EDIT]	Jeffrey	Condy Best: Prosser, WA 99350	Prosser, WA 99350	
<input type="checkbox"/> [EDIT]	Jeffrey	David Darshing: Internet, Inc	Ellensburg, WA 98926	

Helpful links:

Helpful topics:

FIG. 13

iShip.com

Address Book - Edit Address

Contact and Address Information Edit your address below and click Save. To Add an address, click Reset to clear all the fields, fill in the appropriate information, and then click Save.	
Nickname: <input type="text" value="Bester"/> Contact Name: <input type="text" value="Boris Ester"/> Location: <input type="text" value="None"/> <input type="button" value="Go to Locations"/> Company: <input type="text" value="Walking Rain"/> Street: <input type="text" value="12022 122nd Ave NE"/> Floor/Room: <input type="text" value="Suite 200"/> Department: <input type="text"/> Country: <input type="text" value="United States"/> <input type="button" value="Look Up Zip"/> City: <input type="text" value="Reston"/> State/Province: <input type="text" value="WA - Washington"/> <input type="button" value="Look Up Zip"/> ZIP/Postal Code: <input type="text" value="98050"/> <input type="button" value="Look Up City, State"/> Telephone: <input type="text" value="(425) 555-1133"/> Fax: <input type="text" value="(425) 555-1100"/> E-mail Address: <input type="text" value="bester@walkingrain.com"/> Address Type: <input checked="" type="radio"/> Business <input type="radio"/> Residence Flights of Stairs: <input type="text" value="2"/> Loading Dock: <input checked="" type="radio"/> Yes <input type="radio"/> No Appointment: <input checked="" type="radio"/> Required <input type="radio"/> Not Required	My iShip Home Address Book Locations Saved Packages Setup Wizard Preferences Log Off <i>Having trouble? Questions or comments?</i>
<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Cancel"/>	

FIG. 14

iShip.com

Address Book - Locations

Groups		<Previous [1-15] Next>	
123 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	Group Name	City/State/Zip	FIND
<input type="checkbox"/> [EDIT]	ACME, Inc.	Human Resources	Bellevue, WA 98006
<input type="checkbox"/> [EDIT]	ACME Dev	Development	Bellevue, WA 98006
<input type="checkbox"/> [EDIT]	Allbright	Sales	Bellevue, WA 98006
<input type="checkbox"/> [EDIT]	CN	Sales	New York, NY 00112
<input type="checkbox"/> [EDIT]	Items		Prosser, WA 99359
<input type="checkbox"/> [EDIT]	iShip	Engineering	Bellevue, WA 98006
<input type="checkbox"/> [EDIT]	OceanWay	Marketing	Centerboro, MA 02349
<input type="checkbox"/> [EDIT]	Stamps	Web Development	Santa Monica, CA 11223

FIG. 15

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Preferences - Summary

This is a summary of your preferences. To change any of them click Change in the section you want to edit or click on the category name in the navigation bar on the right.

Account Information	My iShip	Price It	Ship It	Track It	Sell It	Help
iShip Account Number: MX4457 User Name: LoryK Contact Info: Lory Krett iShip.com 3535 Factoria Blvd. SE Suite 500 Bellevue, WA 98005	<input type="button" value="Change"/>					
Password	My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Print Options Shipment Options Assemblies Payment Log Off					
Recovery Question: What is my childhood pet's name? Recovery Answer: Whiskers	<input type="button" value="Change"/>					
CARRIER INFORMATION	<input type="button" value="Change"/>					
FedEx Account Number: 11245877 Pickup Time: 4:30PM State: Avail	UPS Account Number: 44136755 Pickup Time: 4:30PM State: Avail					
Show rates for these carriers: Airborne Express FedEx UPS UNITED STATES POSTAL SERVICE YELLOW						
Drop Off/Pickup Location						
Default Origin ZIP Code: 98006 <input type="button" value="Change"/> Airborne Express: Calling the carrier for pickup FedEx: Scheduled pickup UPS: Scheduled pickup USPS: Scheduled pickup Yellow Freight: Arranging for pickup						
<input type="button" value="Help"/>						

FIG. 16



Preferences - Account Information

Account Information:	My iShip	Price It	Ship It	Track It	Sell It	Help
iShip Account Number: MX4457 User Name: LoryK Contact Name: Lory Krett Company: iShip.com Street: 3535 Factoria Blvd. SE Room/Floor: Suite 500 Department: City: Bellevue State: WA - Washington ZIP Code: 98006 Telephone: (425) 602-4848 Fax: (425) 555-1100 E-mail Address: lory@iShip.com	<input type="button" value="Help"/>					
<input checked="" type="checkbox"/> Receive shipping information updates. <input checked="" type="checkbox"/> Receive shipping notifications via e-mail <input checked="" type="checkbox"/> Remember my name and password for easy log on. <input type="checkbox"/> Deactivate my account	My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Carrier Info Print Options Shipment Options Drop Off/Pickup Assemblies Payment Log Off					
<input type="button" value="Save"/> <input type="button" value="Cancel"/>						

FIG. 17



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Carrier Information

This page needs an overall explanation about what is going on with it. Click this, click that, and things will behave differently in different parts of the app.

Carrier accounts:	FedEx Status: Active Account Number: 11245677 Pickup Time: 4:30pm	[Add Account] [Help]
	UPS Status: Active Account Number: 4433 6755 Pickup Time: 4:30pm	

Default carriers and services:

Use the check boxes to select the carriers and services you would like to appear on the rate grid. To select a Preferred Carrier, click on a radio button to the right of the carrier name.

<input checked="" type="checkbox"/> Airborne Express	<input checked="" type="radio"/> Preferred	132
<input checked="" type="checkbox"/> FedEx	<input checked="" type="radio"/> Preferred	
<input checked="" type="checkbox"/> UPS	<input checked="" type="radio"/> Preferred	
<input type="checkbox"/> Next Day Air/Early AM	8:00am	
<input checked="" type="checkbox"/> Next Day Air	10:30am	
<input checked="" type="checkbox"/> Next Day Air/Saver	3:00pm	128
<input type="checkbox"/> 2nd Next Day AM	12:00pm	
<input type="checkbox"/> 2nd Next Day	End of Day	
<input type="checkbox"/> 3rd Day Saver	End of Day	
<input type="checkbox"/> Ground	End of Day	
<input checked="" type="checkbox"/> USPS	<input checked="" type="radio"/> Preferred	
<input checked="" type="checkbox"/> Yellow	<input checked="" type="radio"/> Preferred	

iShip supported carriers:

Ship with iShip supported carriers only. [Help]

FedEx UPS

Explanatory text here: Something like, 'This only effects shipping, not rating'

Rate grid highlight:

135 Fastest Delivery [Help]
136 Cheapest Delivery [Help]

Having trouble? Questions or comments?

113

FIG. 18



Drop Off/Pickup

Default Origin ZIP Code: 88006 [Help] 149

If you usually ship from a location other than your return address, enter the ZIP code from which you usually ship here.

My Default Drop Off/Pickup Location for Each Carrier Is:	Airborne Express My location by calling the carrier for pickup	[Help]
	Federal Express My location through scheduled pickup	
	United Parcel Service (UPS) My location through scheduled pickup	
	United States Postal Service (USPS) My location through scheduled pickup	152
	Yellow My location by arranging for pickup	

150

151

Having trouble? Questions or comments?

122

FIG. 19

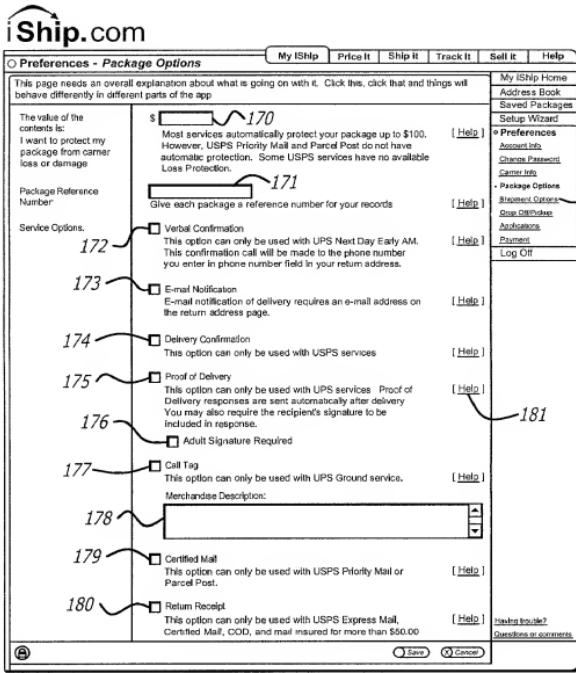


FIG. 20



i Preferences - Shipment Options

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app

Destination Address Shipment Reference Number: Package Reference Number: Service Options:	<input checked="" type="radio"/> Business <input type="radio"/> Residence 190 191 Give your shipment a reference number for your records 193 % of shipping charges and/or \$ fixed amount. You will owe the total of carrier shipping charges plus your handling charges.	[Help]	My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Package Options Shipment Options Drop Off Points Address Book Payment Log Off
194	192 You will owe the total of carrier shipping charges plus your handling charges.	[Help]	209
195	<input type="checkbox"/> Delivery Deadline If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day. Next Day ▾	[Help]	
196	<input type="checkbox"/> Guaranteed Delivery When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.	[Help]	
197	<input type="checkbox"/> Deliver Without Signature Checking this box authorizes FedEx to deliver your shipment without obtaining a signature	[Help]	
198	<input type="checkbox"/> Set Earliest Delivery Time This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee.	[Help]	
199	2:30am ▾		
200			
201	<input type="checkbox"/> Documents Only This option is only applicable for shipments sent to international destinations	[Help]	
202	<input type="checkbox"/> Non-Dutiable This option is only applicable for shipments sent to international destinations	[Help]	
Freight Pickup	Stairs Please indicate the number of flights of stairs.	[Help]	
203	2 ▾		
204	<input type="checkbox"/> Loading Dock Select this if there is a loading dock at the pickup location.		
205	<input type="checkbox"/> Appointment Required Select this if an appointment is required for pickup.		
Freight Delivery:	Stairs Please indicate the number of flights of stairs.	[Help]	
206	2 ▾		
207	<input type="checkbox"/> Loading Dock Select this if there is a loading dock at the delivery location.		
208	<input type="checkbox"/> Appointment Required Select this if an appointment is required for delivery	None required? Directions or comments?	
<input type="button" value="Save"/> <input type="button" value="Cancel"/>			

FIG. 21



Preferences - Applications

This page needs an overall explanation about what is going on with it. Click this, click that, and things will behave differently in different parts of the app.

Application Start Pages:	<input checked="" type="checkbox"/> Show Application Start Pages	[Help]
220	<input checked="" type="checkbox"/> Shop it	
221	<input checked="" type="checkbox"/> Price it	
222	<input checked="" type="checkbox"/> Sell it	
223	<input checked="" type="checkbox"/> Preferences	
224		
Package Options:	<input checked="" type="checkbox"/> Show Advanced Package Options Explanation about Advanced Package Options	[Help]
225	<input checked="" type="checkbox"/> Show Log Off Message Explanation about Log Off Message	[Help]
Log Off Message:		
226		
Track It Options:	<input checked="" type="checkbox"/> Display this page first in Track It	
227	<input checked="" type="checkbox"/> Track a Package	

④ [Save] [Cancel]

My iShip Home
Address Book
Saved Packages
Setup Wizard
» Preferences
 Account Info
 Change Password
 Carrier Info
 Package Options
 Shipment Options
 Drop Off/Via
 Applications
 Payment
Log Off
Having trouble?
Questions or comments?

FIG. 22



Preferences - Payment Information

Default payment type:
Short explanation about different payment types

Credit card info and billing address:

230	<input type="button" value="Credit Card"/>
231	You may choose to store your credit card data here.
232	Card Number: 1234 5678 9101 2345
233	Expires: 02/02
234	First Name: Lory
235	Last Name: Krett
236	E-mail Address: lory@iship.com
237	Company: iShip.com
238	Street: 3535 Factoria Blvd. SE
239	City: Bellevue
240	State: WA - Washington
241	ZIP Code: 98006
242	Telephone: (425) 602-4848

[Help] [Help] [Help] [Help]

By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the carrier on any applicable bill of lading or service guide.

④ [Save] [Cancel]

My iShip Home
Address Book
Saved Packages
Setup Wizard
» Preferences
 Account Info
 Change Password
 Carrier Info
 Package Options
 Shipment Options
 Drop Off/Via
 Applications
 Payment
Log Off
Having trouble?
Questions or comments?

FIG. 23



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251

This is a summary of your pricing defaults you set in your preferences. To change any of them click Change in the section you want to edit or click Next and you will be guided through the steps.

Shipment Information

Origin:	iShip.com Bellevue, WA 98006	No. of Packages:	1	[Change]
Destination:	The Moon's Prosser, WA 99350 United States Residence	All the same?	Yes	

Package Information

Details:	8in. x 8in. 10" x 12" x 6" My own packaging Loss Protection, \$150	[Change]
----------	---	----------

Shipping Options

Ship Date:	02/17/00 Today	[Change]
Delivery Deadline:	3 Days	
Drop Off Location:	My location, scheduled	

Shipping Charges

Service:	UPS Ground	\$ 5.55
Service Options:		\$.56
Total		\$ 6.57

[Having trouble?
Questions or comments]

[Prep It Start Page] [My iShip] [Price It] [Ship It] [Track It] [Sell It] [Help]

250

FIG. 24



Prepare Your Shipping Estimate

Shipping ORIGIN: 149 ZIP Code: 98006 98125, for example [Drop Off Locator]

Shipping DESTINATION: 261 Nickname: Address Book [Help]

NOTE: iShip.com currently supports packages shipped from U.S. only.

262 Country: United States [Help]

263 City: [Help]

264 State: (Select One) [Help]

265 ZIP Code: [Help]

The Delivery address for my shipment is a: 190 Business Residence [Help]

Number of packages in my shipment: 270 191 [Help]

All the packages in my shipment are the same: 271 Yes No [Help]

Package 1 of 4

Package #1 weight: 273 4 lbs 12 oz [Help]

Include the weight of all packing materials. You may use a weight estimate for shipments that weigh more than 150 pounds.

I am using the following packaging: 274 Other - indicate dimensions below [Help]

275 [Help]

Length: 10 in. Width: 12 in. Height: 6 in. [Help]

276 277 278 The packaging is irregular or is not standard [Help]

More options: Advanced Package Options [Help]

[Show Rates] [Save] [Back] [Next] [Cancel]

[Having trouble?
Questions or comments]

290

291

FIG. 25

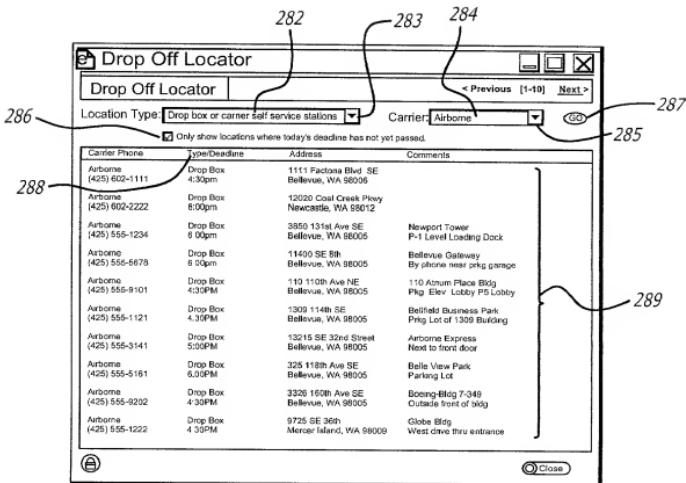


FIG. 26

iShip.com

○ 1 | Shipping Addresses My iShip | Price It | Ship It | Track It | Sell It | Help

Return address:
[Change]

Lory Krett
iShip.com
3830 Rainstone Blvd SE
Floor 5
Bellevue, WA 98006
(425) 602-4848
lory@ihip.com

292

Destination address:

Nickname: [Help]

Contact Name: Address Book

Company: Walking Rain

Street: 12020 122nd Ave. NE

Floor/Room: Suite 200

Department:

Country: United States

City: Ellensburg

State/Province: WA - Washington

ZIP/Postal Code: 98926-9998

Telephone: (425) 555-1133

Fax: (425) 555-1100

E-mail Address: 293-1

Address Type: Business Residence

Add this address to my Address Book.

293-2

E-mail notification:

If you provide an E-mail Address, we will notify the recipient and up to two others that a package has been sent. You can include a brief message to be sent with the E-mail. [Help]

Name: E-mail address:

294

Message:

295

Package information:

Description: Browse [Help] 297

Reference No.: 298

Having trouble? Questions or comments?

[New Record] [Save] [Back] [Next] [Cancel]

FIG. 27

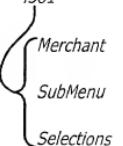
iShip.com

Payment		My iShip		Price it		Ship it		Track it		Sell it		Help			
Confirm your shipment: Service Options: UPS Ground \$ 6.30 Total: \$ 7.32		Shipment: 29.3oz 10" x 11" x 6" 1.000 cubic inches, \$150		iShip It 1-Shipping Address 2-Package Info 3-Shipping Options 4-Billing and Terms 5-Payments 6-Print Log Off											
Return Address: Jim Ship iShip.com 3535 Factoria Blvd SE Floor 5 Bellevue WA 98006 jms@iShip.com (425) 602-4848		Return Address: Dan Nelson John Paul 12020 101st Ave NE Bellevue WA 98025 United States (425) 955-9728													
Note: To modify your shipment, click the Back button or the corresponding link in the navigation bar.															
Payment type: 299-1		299-2													
Third Party billing address: 299-3		Carrier Account No.: 1234 5678 9101 2345 Contact Name: Lory E. Klett Company: iShip.com Address: 3535 Factoria Blvd SE Room/Floor: Floor 5 Department: City: Bellevue State/Province: WA - Washington Zip/Postal Code: 98006 Telephone: (425) 602-4848													
By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com and UPS. When you click finish, the above UPS account will be charged \$7.32.															
Having trouble? Questions or comments															
<input type="button" value="Back"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>															

FIG. 28

4380  Merchant Logo

4382  Merchant Main Menu Choices

4381  Merchant
SubMenu
Selections

Your Order History

Click on an order to view the order summary.

4400  Shipped Orders:

	Order #	Order Date	Status
4401-1	<u>002-0152586-5576810</u>	July 19, 1999	All items shipped
4401-2	<u>002-2212571-6739814</u>	March 28, 1999	All items shipped
4401-3	<u>002-9739895-6708638</u>	January 30, 1999	All items shipped
4401-4	<u>002-1894644-6936263</u>	January 14, 1999	All items shipped
4401-5	<u>002-7643906-5558259</u>	December 14, 1998	All items shipped
4401-6	<u>002-6790950-3739847</u>	October 29, 1998	All items shipped
4401-7	<u>002-3632396-2353407</u>	April 13, 1998	All items shipped

[Return to Account Maintenance Main Page](#)

FIG. 29

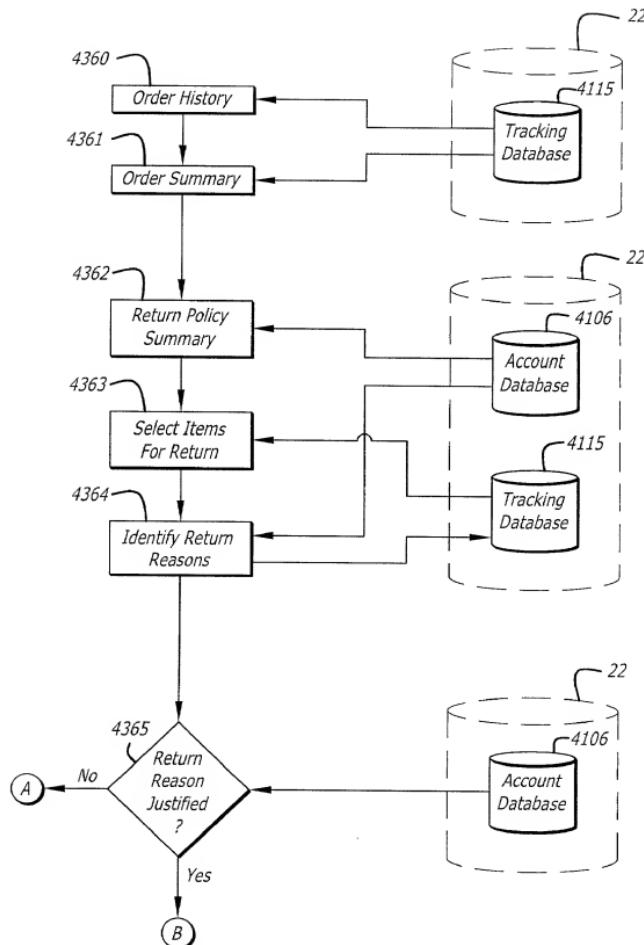


FIG. 30a

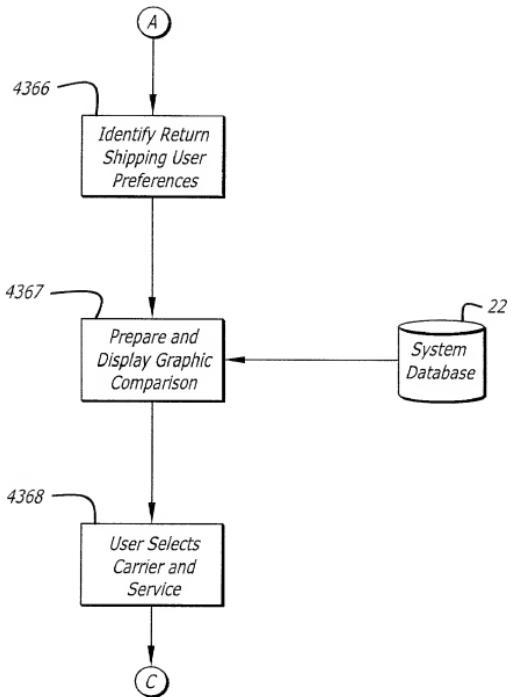


FIG. 30b

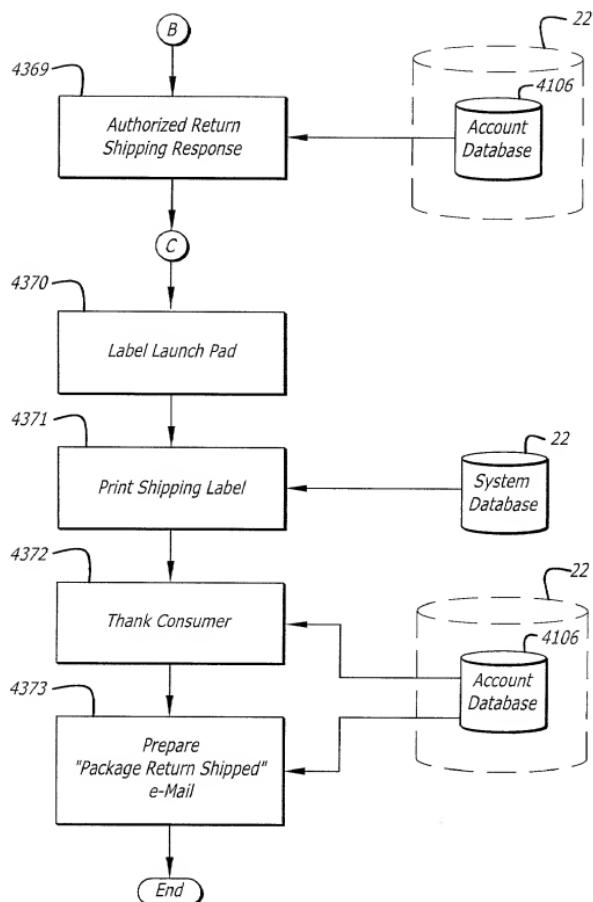


FIG. 30c

Merchant Logo																																																																									
Merchant Main Menu Choices																																																																									
<p>Merchant</p> <p>SubMenu</p> <p>Selections</p> 	<table border="0"> <tr> <td style="width: 30%;"> Order Summary </td> <td style="width: 30%; text-align: right;"> <u>4401-1</u> </td> <td style="width: 40%; text-align: right;"> <u>Return to Your Order History</u> </td> </tr> <tr> <td>Order #:</td> <td colspan="2">002-0152586-5576810</td> </tr> <tr> <td>Date:</td> <td colspan="2">July 19,1999 at 09:58 AM PDT</td> </tr> <tr> <td>Status:</td> <td colspan="2">All items shipped</td> </tr> <tr> <td>Shipping Address:</td> <td colspan="2"> Scott J. Bean iShip.com 2515 - 140th Ave NE Suite E-110 Bellevue, WA 98005 USA 425.612.5022 </td> </tr> <tr> <td></td> <td style="text-align: right; vertical-align: bottom;"> <u>4408</u> </td> <td style="text-align: right; vertical-align: bottom;"> <u>4407</u> </td> </tr> <tr> <td></td> <td colspan="2" style="text-align: right;"> 4402 </td> </tr> <tr> <td></td> <td colspan="2" style="text-align: right;"> iShip.com Your Internet Package Shipper </td> </tr> <tr> <td></td> <td colspan="2" style="text-align: right;"> <u>Returns? Click Here:</u> <u>Return services by iShip.com</u> </td> </tr> <tr> <td>Ship Method:</td> <td>Number of Shipments:</td> <td>Payment Method:</td> </tr> <tr> <td>Standard Shipping</td> <td>One shipment when complete order is ready</td> <td>VISA Last 5 digits: 26781</td> </tr> <tr> <td colspan="3" style="text-align: center;"> <u>4403</u> </td> </tr> <tr> <td colspan="3" style="text-align: center;"> Items Ordered: </td> </tr> <tr> <td colspan="3"> <u>4404-1</u> { of <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] By: Seth Godin Reader I shipped on Jul. 19, 1999 via US Priority. </td> </tr> <tr> <td colspan="3"> <u>4404-2</u> { of <u>Yeah, It's That Easy</u> [CD] [Audio CD] By: G. Love & Special Sauce I shipped on Jul. 20, 1999 via US First Class </td> </tr> <tr> <td colspan="3"> <u>4404-3</u> { of <u>For Those About To Rock We Salute You</u> [ORIGINAL RECORDING REMASTERED] [Audio CD] By: AC/DC I shipped on Jul. 19, 1999 via US Priority. </td> </tr> <tr> <td colspan="3"> <u>4404-4</u> { of <u>Odelay</u> [Audio CD] By: Beck I shipped on Jul. 19, 1999 via US Priority </td> </tr> <tr> <td colspan="3"> <u>4404-5</u> { of <u>Natty Dread</u> [Audio CD] By: Charlie Hunter Quartet I shipped on Jul. 19, 1999 via US Priority </td> </tr> <tr> <td colspan="3"> <u>4404-6</u> { of <u>Dua</u> [Audio CD] By: Charlie Hunter, Leon Parker I shipped on Jul. 19, 1999 via US Priority </td> </tr> <tr> <td colspan="3"> <u>4404-7</u> { of <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] By: RCA I shipped on Jul. 20, 1999 via UPS Ground <u>Track your package</u> with iShip.com </td> </tr> <tr> <td colspan="3" style="text-align: right;"> <u>4405</u> </td> </tr> <tr> <td colspan="3" style="text-align: center;"> <u>Return to Your Order History</u> </td> </tr> <tr> <td colspan="3" style="text-align: right;"> <u>4406</u> </td> </tr> <tr> <td colspan="3" style="text-align: right;"> <u>Top of Page</u> </td> </tr> </table>	Order Summary	<u>4401-1</u>	<u>Return to Your Order History</u>	Order #:	002-0152586-5576810		Date:	July 19,1999 at 09:58 AM PDT		Status:	All items shipped		Shipping Address:	Scott J. Bean iShip.com 2515 - 140th Ave NE Suite E-110 Bellevue, WA 98005 USA 425.612.5022			<u>4408</u>	<u>4407</u>		4402			iShip.com Your Internet Package Shipper			<u>Returns? Click Here:</u> <u>Return services by iShip.com</u>		Ship Method:	Number of Shipments:	Payment Method:	Standard Shipping	One shipment when complete order is ready	VISA Last 5 digits: 26781	<u>4403</u>			Items Ordered:			<u>4404-1</u> { of <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] By: Seth Godin Reader I shipped on Jul. 19, 1999 via US Priority.			<u>4404-2</u> { of <u>Yeah, It's That Easy</u> [CD] [Audio CD] By: G. Love & Special Sauce I shipped on Jul. 20, 1999 via US First Class			<u>4404-3</u> { of <u>For Those About To Rock We Salute You</u> [ORIGINAL RECORDING REMASTERED] [Audio CD] By: AC/DC I shipped on Jul. 19, 1999 via US Priority.			<u>4404-4</u> { of <u>Odelay</u> [Audio CD] By: Beck I shipped on Jul. 19, 1999 via US Priority			<u>4404-5</u> { of <u>Natty Dread</u> [Audio CD] By: Charlie Hunter Quartet I shipped on Jul. 19, 1999 via US Priority			<u>4404-6</u> { of <u>Dua</u> [Audio CD] By: Charlie Hunter, Leon Parker I shipped on Jul. 19, 1999 via US Priority			<u>4404-7</u> { of <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] By: RCA I shipped on Jul. 20, 1999 via UPS Ground <u>Track your package</u> with iShip.com			<u>4405</u>			<u>Return to Your Order History</u>			<u>4406</u>			<u>Top of Page</u>		
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FIG. 31

Merchant Logo

Merchant Main Menu Choices

Merchant	Returns Service	Return to Your Order History																											
4420	Returns Service Within 30 days of receipt of your shipment, you may return: <ul style="list-style-type: none"> • Any book in original condition. • Any unopened CD, DVD, VHS tape, or software. • Any electronics merchandise or toy in new condition with its original packaging and accessories. We will issue a full refund for the price of any item that meets these conditions. We only refund shipping costs if the item is a result of our error.	Return to Your Order History																											
	Order #: 002-0152586-5576810 4401-1 Date: July 19, 1999 at 09:58 AM PDT Status: All items shipped																												
SubMenu Selections	Select the items you would like to return: <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%; vertical-align: top;"> 4421-1 <input type="checkbox"/> </td> <td style="width: 60%; vertical-align: top;"> 1 of <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] By: Seth Godin (Reader) 1 shipped on Jul 19, 1999 via US Priority. </td> <td style="width: 25%; text-align: right; vertical-align: bottom;"> 4404-1 \$14.40 </td> </tr> <tr> <td style="vertical-align: top;"> 4421-2 <input type="checkbox"/> </td> <td style="vertical-align: top;"> 1 of <u>Yeah, It's That Easy</u> [CD] [Audio CD] By: G Love & Special Sauce 1 shipped on Jul 20, 1999 via US First Class </td> <td style="text-align: right; vertical-align: bottom;"> 4404-2 \$12.99 </td> </tr> <tr> <td style="vertical-align: top;"> 4421-3 <input type="checkbox"/> </td> <td style="vertical-align: top;"> 1 of <u>For Thos About To Rock We Salute You</u> [ORIGINAL RECORDING REMASTERED] [Audio CD] By: AC/DC 1 shipped on Jul 19, 1999 via US Priority. </td> <td style="text-align: right; vertical-align: bottom;"> 4404-3 \$11.49 </td> </tr> <tr> <td style="vertical-align: top;"> 4421-4 <input type="checkbox"/> </td> <td style="vertical-align: top;"> 1 of <u>Odeley</u> [Audio CD] By: Beck 1 shipped on Jul 19, 1999 via US Priority </td> <td style="text-align: right; vertical-align: bottom;"> 4404-4 \$12.99 </td> </tr> <tr> <td style="vertical-align: top;"> 4421-5 <input type="checkbox"/> </td> <td style="vertical-align: top;"> 1 of <u>Natty Dress</u> [Audio CD] By: Charlie Hunter Quartet 1 shipped on Jul 19, 1999 via US Priority </td> <td style="text-align: right; vertical-align: bottom;"> 4404-5 \$12.99 </td> </tr> <tr> <td style="vertical-align: top;"> 4421-6 <input type="checkbox"/> </td> <td style="vertical-align: top;"> 1 of <u>Bis</u> [Audio CD] By: Charlie Hunter, Leon Parker 1 shipped on Jul 19, 1999 via US Priority </td> <td style="text-align: right; vertical-align: bottom;"> 4404-6 \$12.99 </td> </tr> <tr> <td style="vertical-align: top;"> 4421-7 <input checked="" type="checkbox"/> </td> <td style="vertical-align: top;"> 1 of <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] By: RCA 1 shipped on Jul 20, 1999 via UPS Ground Track your package with iShip.com </td> <td style="text-align: right; vertical-align: bottom;"> 4404-7 \$149.95 </td> </tr> <tr> <td style="vertical-align: top;"> 4405 <input type="checkbox"/> </td> <td colspan="2" style="text-align: right; vertical-align: bottom;"> Item(s) Subtotal: \$227.80 Shipping & Handling: \$19.56 Total Before Tax: \$247.36 Tax: \$21.29 TOTAL \$268.65 </td> </tr> <tr> <td colspan="3" style="text-align: center; padding: 5px;"> 4406 <input type="checkbox"/> Next Step >> 4422 Return to Your Order History </td> </tr> </table>		4421-1 <input type="checkbox"/>	1 of <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] By: Seth Godin (Reader) 1 shipped on Jul 19, 1999 via US Priority.	4404-1 \$14.40	4421-2 <input type="checkbox"/>	1 of <u>Yeah, It's That Easy</u> [CD] [Audio CD] By: G Love & Special Sauce 1 shipped on Jul 20, 1999 via US First Class	4404-2 \$12.99	4421-3 <input type="checkbox"/>	1 of <u>For Thos About To Rock We Salute You</u> [ORIGINAL RECORDING REMASTERED] [Audio CD] By: AC/DC 1 shipped on Jul 19, 1999 via US Priority.	4404-3 \$11.49	4421-4 <input type="checkbox"/>	1 of <u>Odeley</u> [Audio CD] By: Beck 1 shipped on Jul 19, 1999 via US Priority	4404-4 \$12.99	4421-5 <input type="checkbox"/>	1 of <u>Natty Dress</u> [Audio CD] By: Charlie Hunter Quartet 1 shipped on Jul 19, 1999 via US Priority	4404-5 \$12.99	4421-6 <input type="checkbox"/>	1 of <u>Bis</u> [Audio CD] By: Charlie Hunter, Leon Parker 1 shipped on Jul 19, 1999 via US Priority	4404-6 \$12.99	4421-7 <input checked="" type="checkbox"/>	1 of <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] By: RCA 1 shipped on Jul 20, 1999 via UPS Ground Track your package with iShip.com	4404-7 \$149.95	4405 <input type="checkbox"/>	Item(s) Subtotal: \$227.80 Shipping & Handling: \$19.56 Total Before Tax: \$247.36 Tax: \$21.29 TOTAL \$268.65		4406 <input type="checkbox"/> Next Step >> 4422 Return to Your Order History		
4421-1 <input type="checkbox"/>	1 of <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] By: Seth Godin (Reader) 1 shipped on Jul 19, 1999 via US Priority.	4404-1 \$14.40																											
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4405 <input type="checkbox"/>	Item(s) Subtotal: \$227.80 Shipping & Handling: \$19.56 Total Before Tax: \$247.36 Tax: \$21.29 TOTAL \$268.65																												
4406 <input type="checkbox"/> Next Step >> 4422 Return to Your Order History																													

FIG. 32

MerchantSite.com	Returns Manager	Log Out	Help	iShip.com
Merchant Logo		iShip.com Your Internet Package Shipper User: John Smith		
<p>Use this page to create and edit a consistent, automated returns policy for your online store. This is the general policy for the entire store - to configure exceptions to the policy at the category or item level, click here.</p> <p>Policy Overview Statement</p> <p>Summarize your store's overall returns policy. This text will appear at the beginning of the customer's returns process, and is an overview of the returns logic you will build. Best to keep it brief. Use HTML to format the text below.</p> <p>4160-1 Within 30 days of receipt of your shipment, you may return:</p> <p>4160-3 Any apparel, lawn & garden equipment, furniture, or books in original condition. Any unopened CD, DVD, VHS tape, or software. Any electronics merchandise or toy in new condition with its original packaging and accessories. </p> <p>4160-2 We are unable to refund returned pharmaceuticals or food.</p> <p>With few exceptions, we issue a full refund for the price of an item that meets these conditions. We only refund shipping costs if the item is a result of our error.</p> <p>4160-4 <input type="button" value="Preview"/></p> <p>4160-5 Return Window</p> <p>4163 Customer may return items for:</p> <p>4164 <input type="button" value="30"/> from Receipt of Shipment</p> <p>4166 Refund Method</p> <p>Customer may return items for:</p> <p>4169 Refund</p> <p>4170 Store Credit Only</p> <p>4171 Choice of Refund or Store Credit</p> <p>4172 Refund Amount</p> <p>Refund amount will include:</p> <p>4173 <input checked="" type="checkbox"/> Price of Item</p> <p>4174 <input checked="" type="checkbox"/> Tax on Item</p> <p>4175 <input checked="" type="checkbox"/> Original Shipping Charge</p> <p>4176 Cancel</p> <p>4177 Save</p>				

FIG. 33

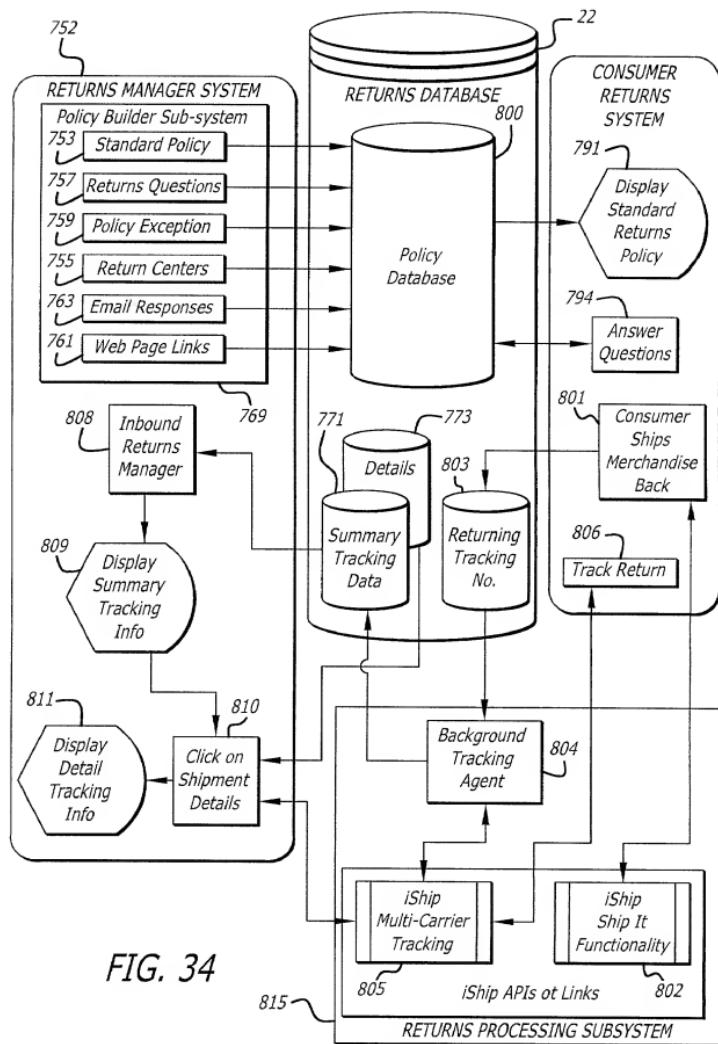
Return System Flow

FIG. 34

753 754 758-2 758-1 760 758 764 762

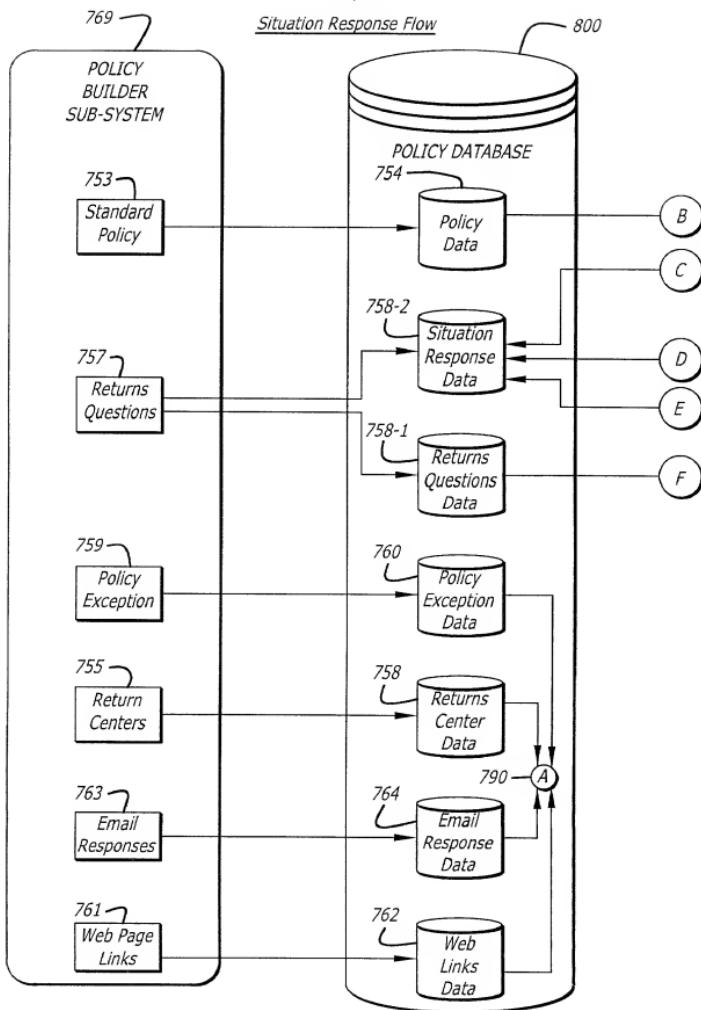


FIG. 35-1

Situation Response Flow

820

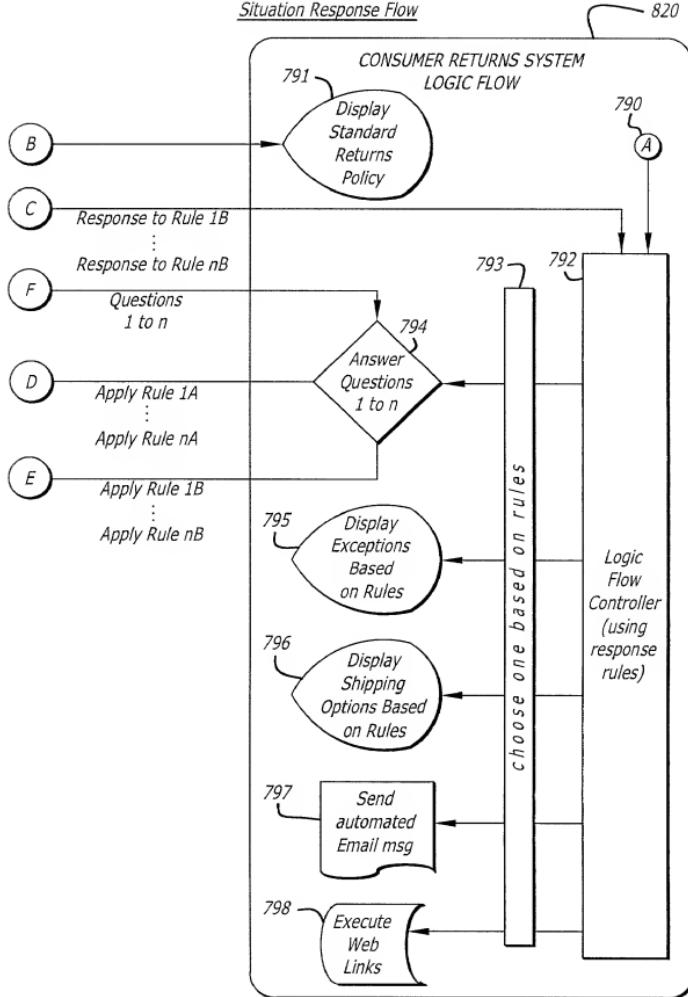


FIG. 35-2

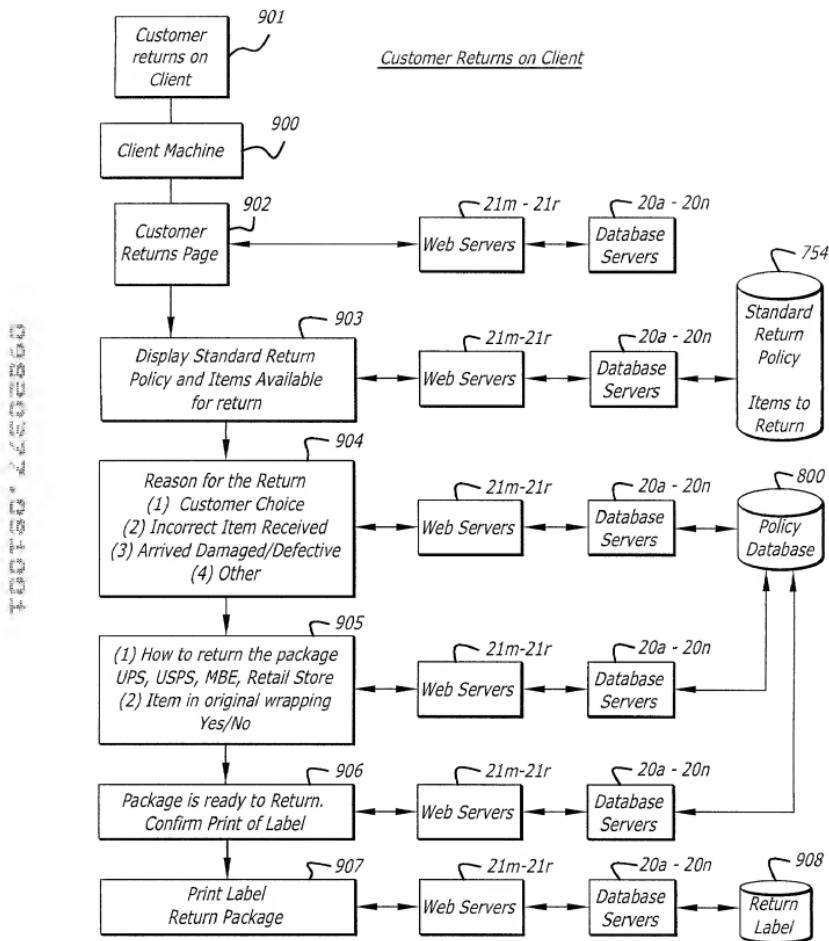


FIG. 36

Merchant Logo

Merchant Main Menu Choices

<p>Returns Service</p> <p>Order #: 002-0152586-5576810 4401-1</p> <p>Date: July 19, 1999 at 09:58 AM PDT</p> <p>Status: All Items shipped</p> <p>Items to Return:</p> <p>4421-7 <input checked="" type="checkbox"/> 1 of <u>RCA WSP150 900MHz Wireless Speakers</u> (Electronics) By RCA 1 shipped on Jul. 20, 1999 via UPS Ground Track your package with iShip.com</p> <p>Merchant 4405</p> <p>SubMenu 4206</p> <p>Selections 4207</p> <p>Reason for Return:</p> <p>4427-1 <input type="checkbox"/> Customer Choice 4216</p> <p>4427-2 <input type="checkbox"/> Incorrect Item Received 4207</p> <p>4427-3 <input checked="" type="checkbox"/> Arrived Damaged/Defective 4212</p> <p>4427-4 <input type="checkbox"/> Other (please specify below): 4220</p> <p>4426-1</p> <p>Right speaker does not receive signal.</p> <p>4426-2</p> <p>4406</p> <p align="center">Next Step >></p> <p align="right">Return to Your Order History</p>	<p align="right">Return to Your Order History</p> <p align="right">Price: \$149.95</p> <p align="right">4173</p> <p align="right">4173</p> <p align="right">Item(s) Subtotal Before Tax: \$149.95</p> <p align="right">Refunded Tax. \$12.90</p> <p align="right">4174</p> <p align="right">TOTAL: \$162.85</p> <p align="right">4172</p>
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[Top of Page](#)

FIG. 37

Merchant Logo

Merchant Main Menu Choices

Returns Service	Return to Your Order History
Returning Your Package: We apologize for the problem with your order. To process your refund, make sure your item(s) are in the original packaging and prepared for safe shipment.	
Price:	
4213-1 { 1 of RCA WSP150 900MHz Wireless Speakers [Electronics] By: RCA Reason for return: Arrived Damaged or Defective Comments: Right speaker does not receive signal.	4173 \$149.95 4212 4425 TOTAL REFUND: \$162.85 4172
Next Step >>	

Merchant

SubMenu

Selections

4430 Z How would you like to return the package? (Select One)

4431 ↗ UPS	4187-1 ↗ 4188-1 US Postal Service	↗ 4190 Mail Boxes Etc.	↗ 4184 Retail Store
------------	-----------------------------------	------------------------	---------------------

4432 ↗ Is your item packaged in the original shipping box?

4433 ↗ YES	↗ 4434 NO
------------	-----------

4406 ↗ [Return to Your Order History](#)

4422

[Top of Page](#)

FIG. 38

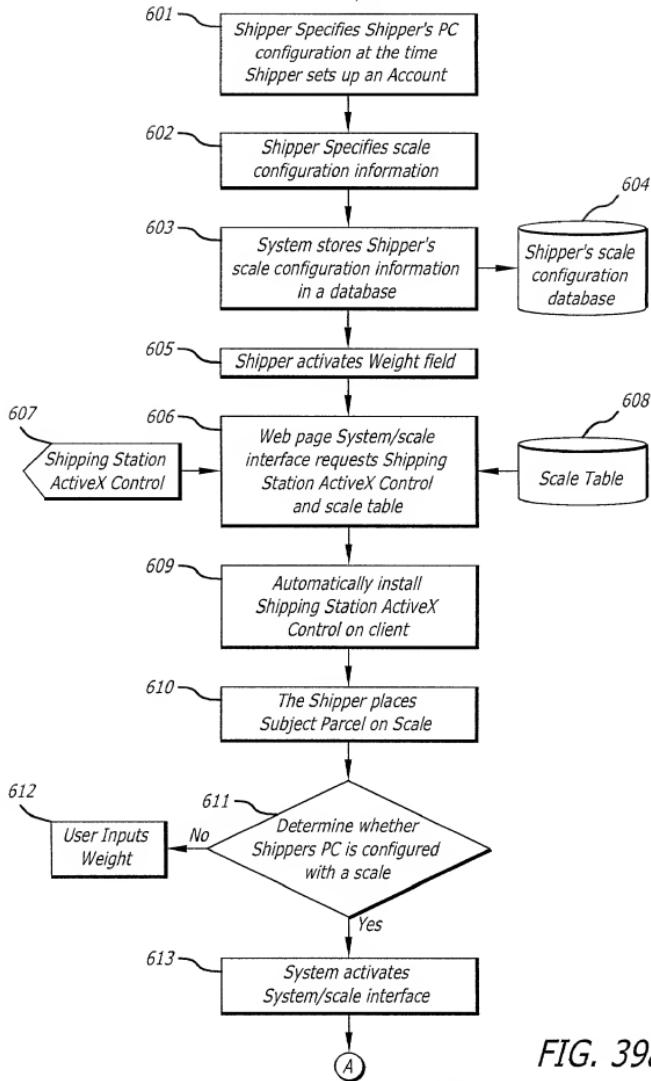


FIG. 39a

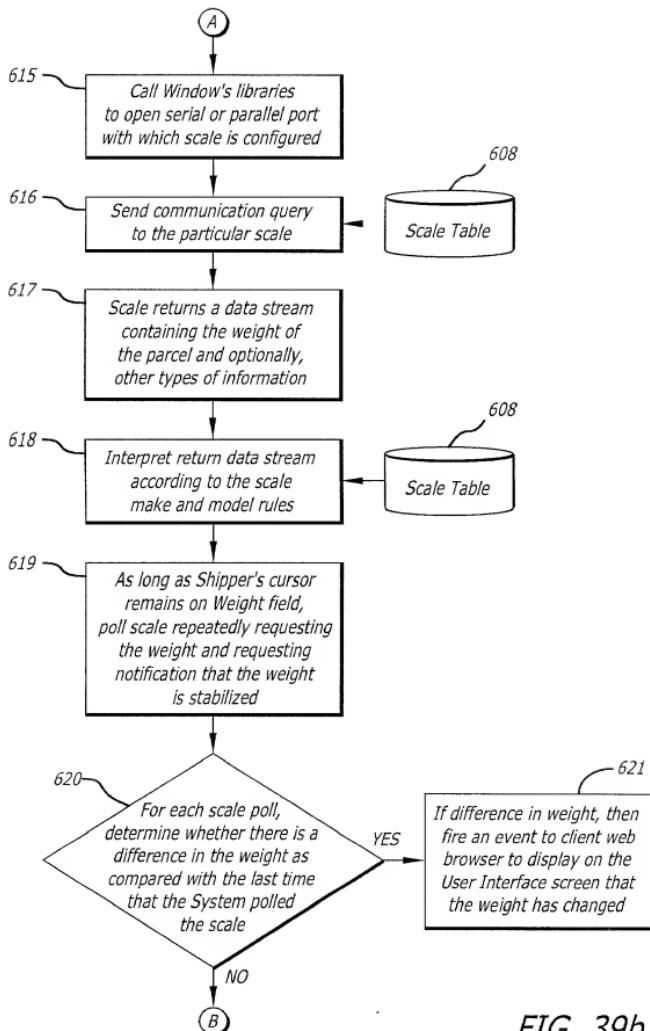


FIG. 39b

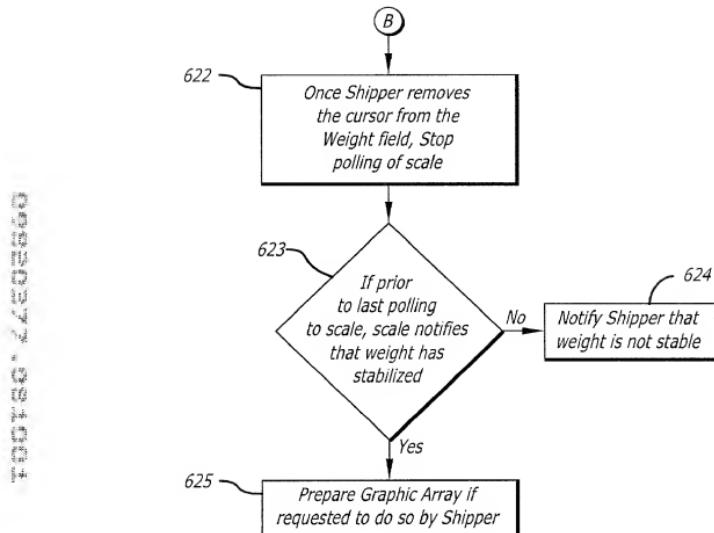


FIG. 39c

"REDACTED" & "REDACTED"

37/61

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 40

iShip.com

[C3 | Shipping Options](#) [My iShip](#) [Price It](#) [Ship It](#) [Track It](#) [Sell It](#) [Help](#)

Ship date:

Delivery Options:

Delivery Deadline
If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day

Guaranteed Delivery
When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.

Deliver Without Signature
Checking this box authorizes FedEx to deliver your shipment without obtaining a signature.

Set Earliest Delivery Time
This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee

Documents Only

Non-Dutiable

Compare the rates of these carriers:

Airborne **FedEx**

Express

UPS **UNITED STATES POSTAL SERVICE**

NOTE: Your shipping charges will be based on carriers' basic rates. If you have an account with custom rates, your actual shipping charges will be different from those shown.

My Drop Off/Pickup location is:

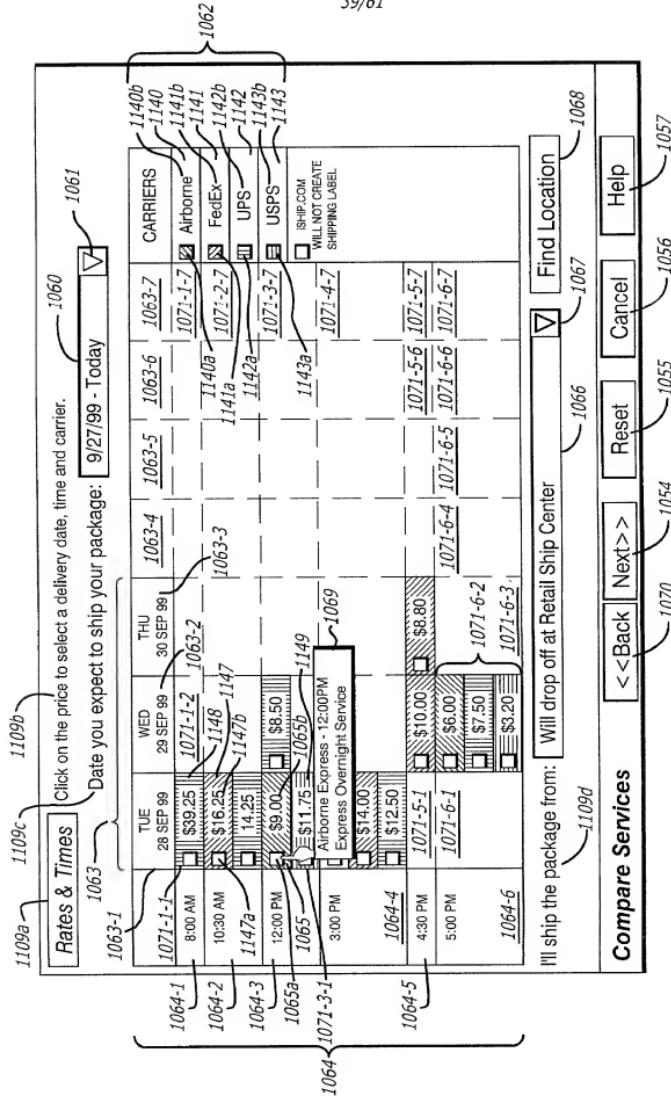
If your Drop-Off/Pickup location is different for each carrier, go to [Advanced](#).

Show retail rates: Yes No **313-2**
Explanation about Retail Rates and what it means goes here.
It will probably be two lines

[Having trouble?](#)
[Questions or comments](#)

[Show Rates](#) [Save](#) [Back](#) [Next](#) [Cancel](#)

FIG. 41



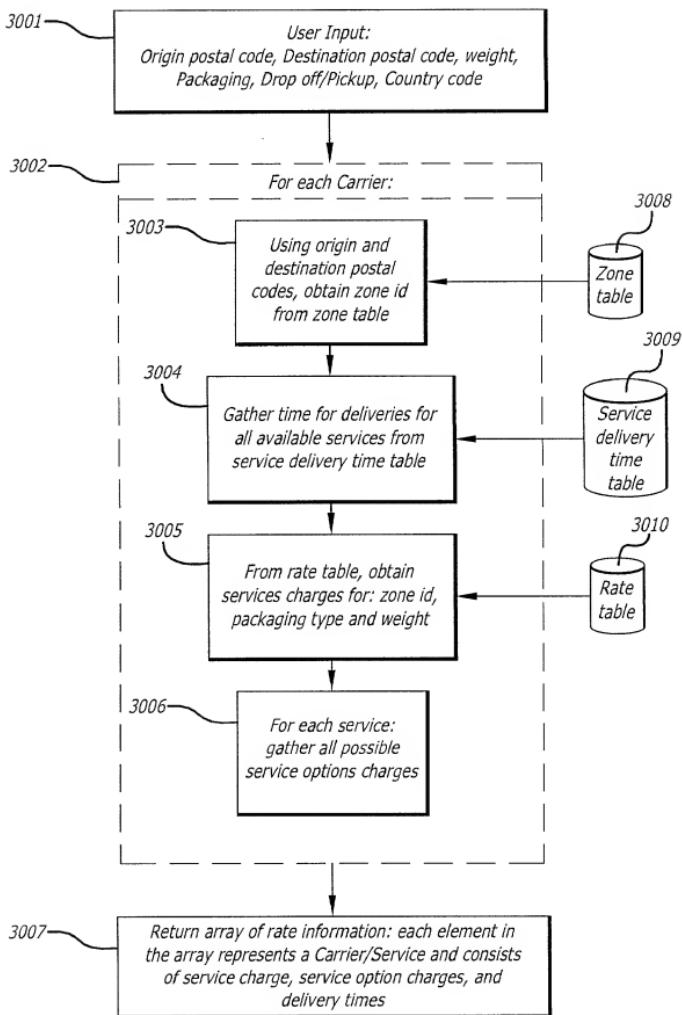


FIG. 43

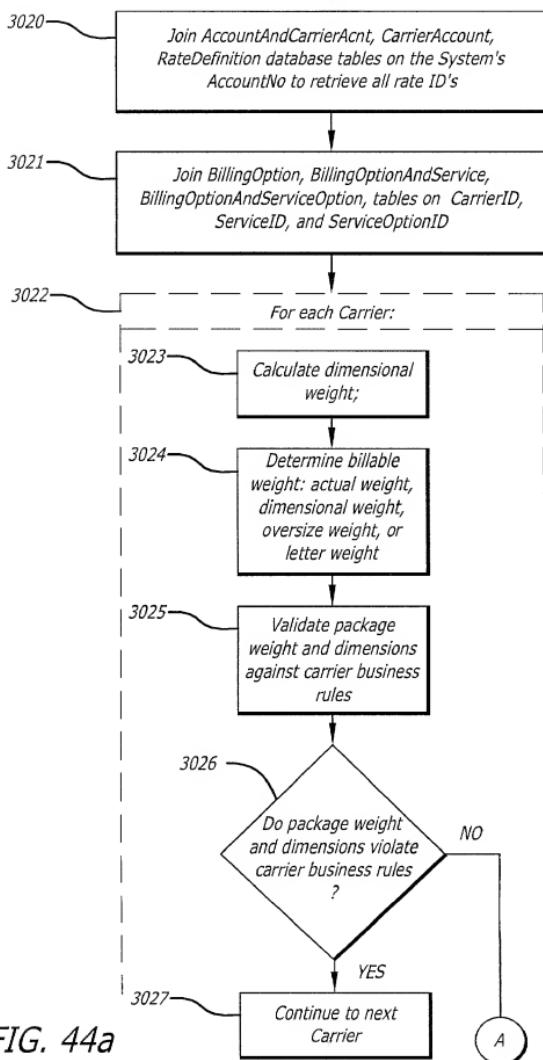


FIG. 44a

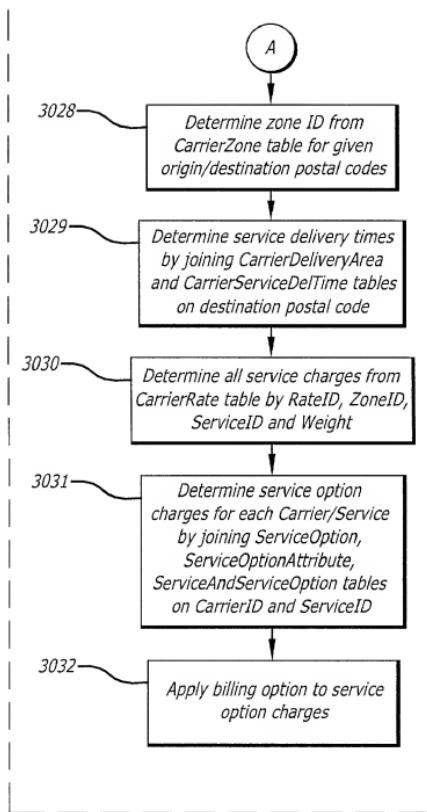


FIG. 44b

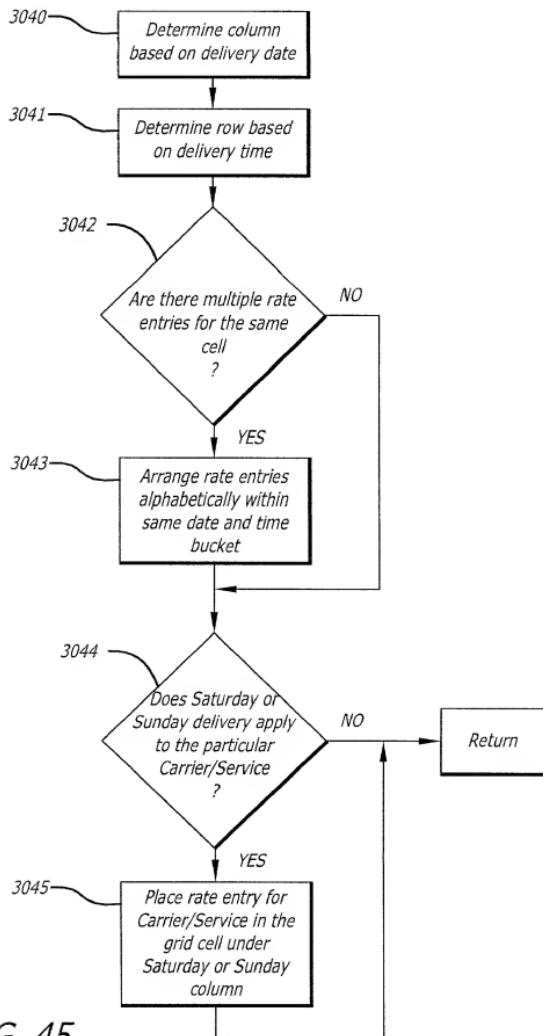


FIG. 45

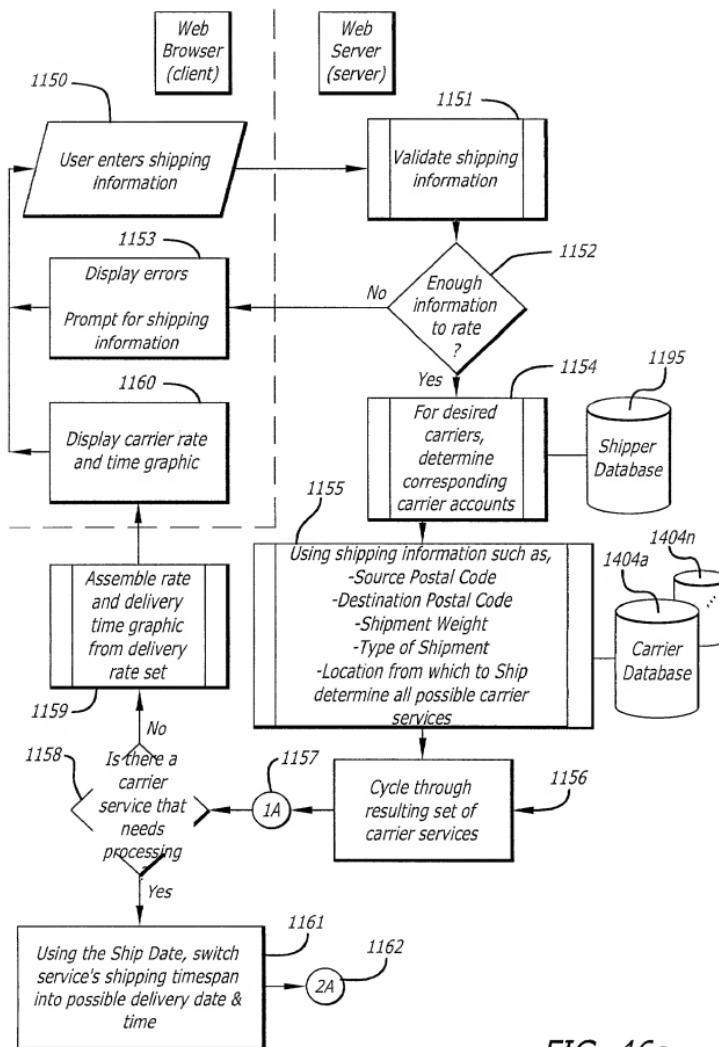


FIG. 46a

FIG. 46b

45/61

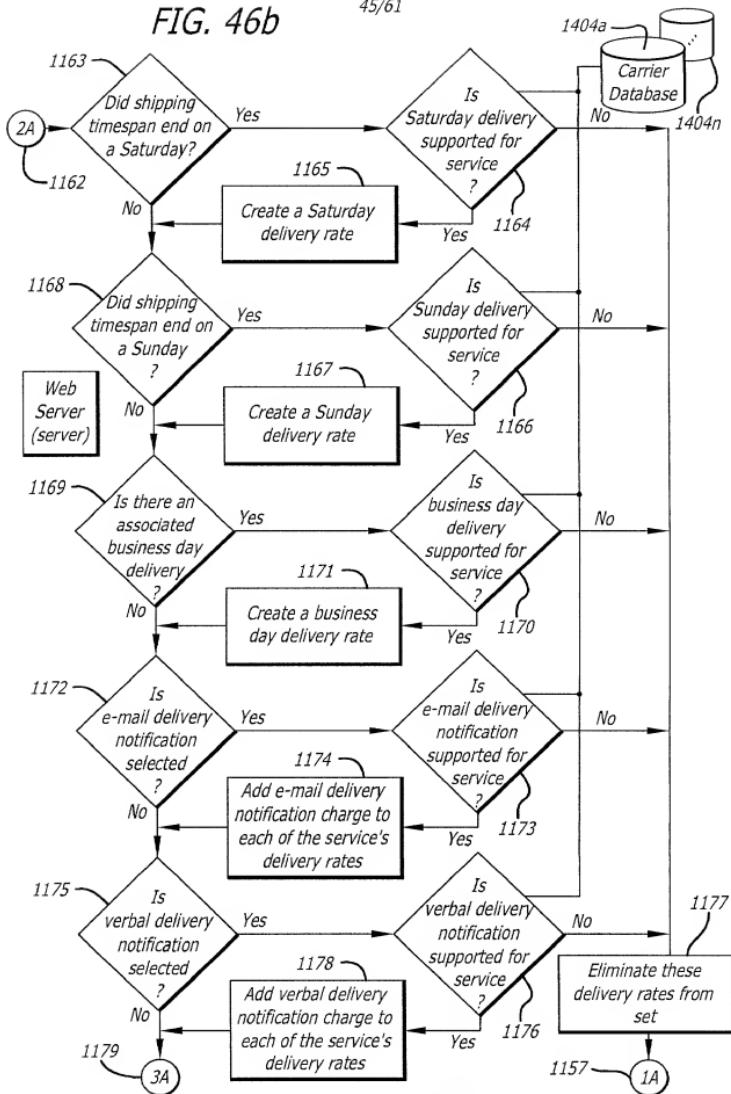
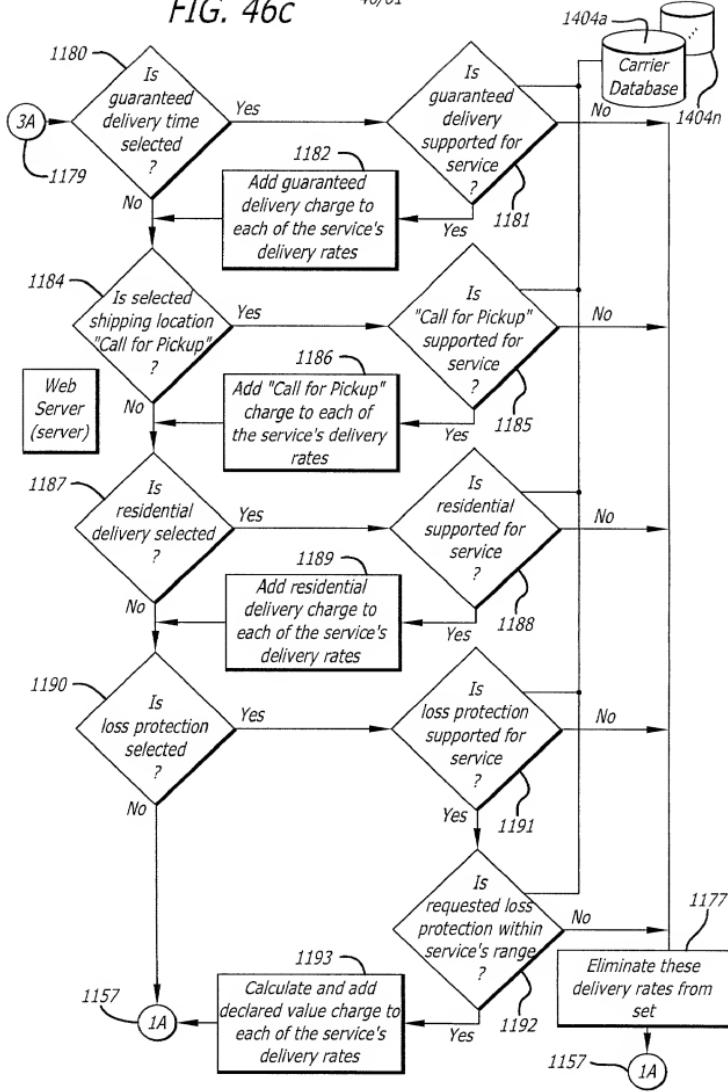


FIG. 46C

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47/61
47/61
47/61
47/61
47/61
47/61

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 47

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

TOP SECRET//SI//REL TO USA, FVEY

FIG. 48

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 49

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 50

* * * * *

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 51

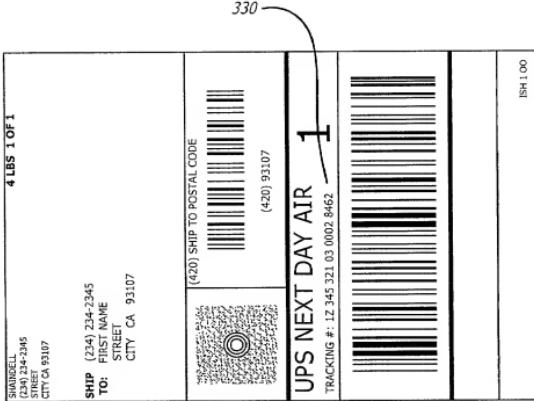
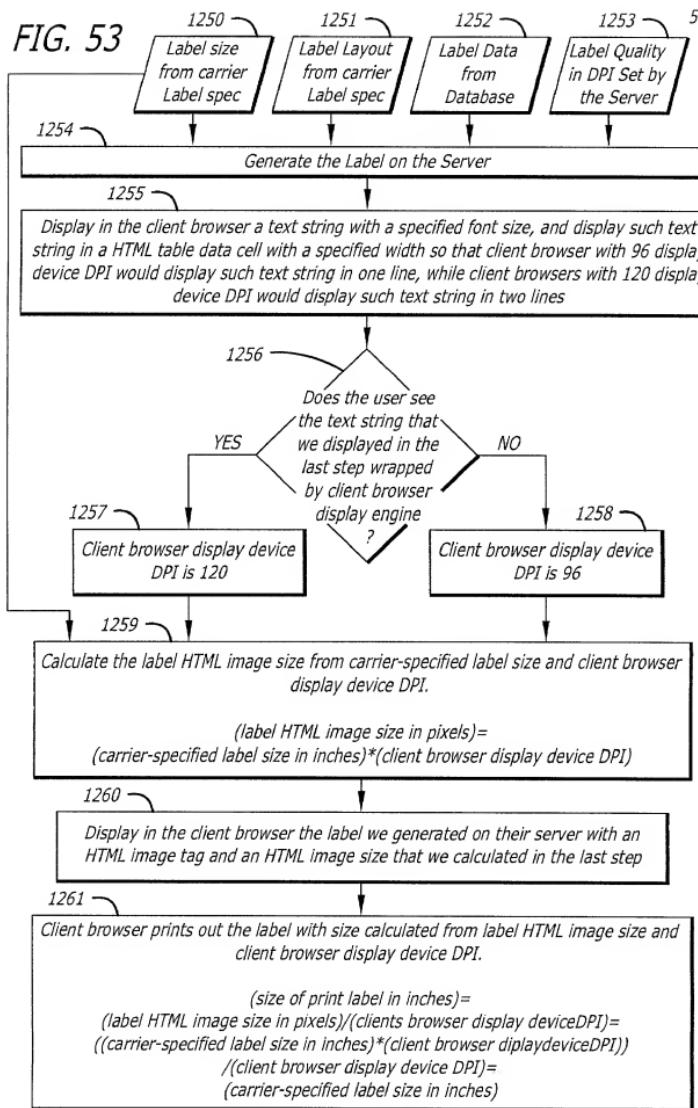


FIG. 52

FIG. 53

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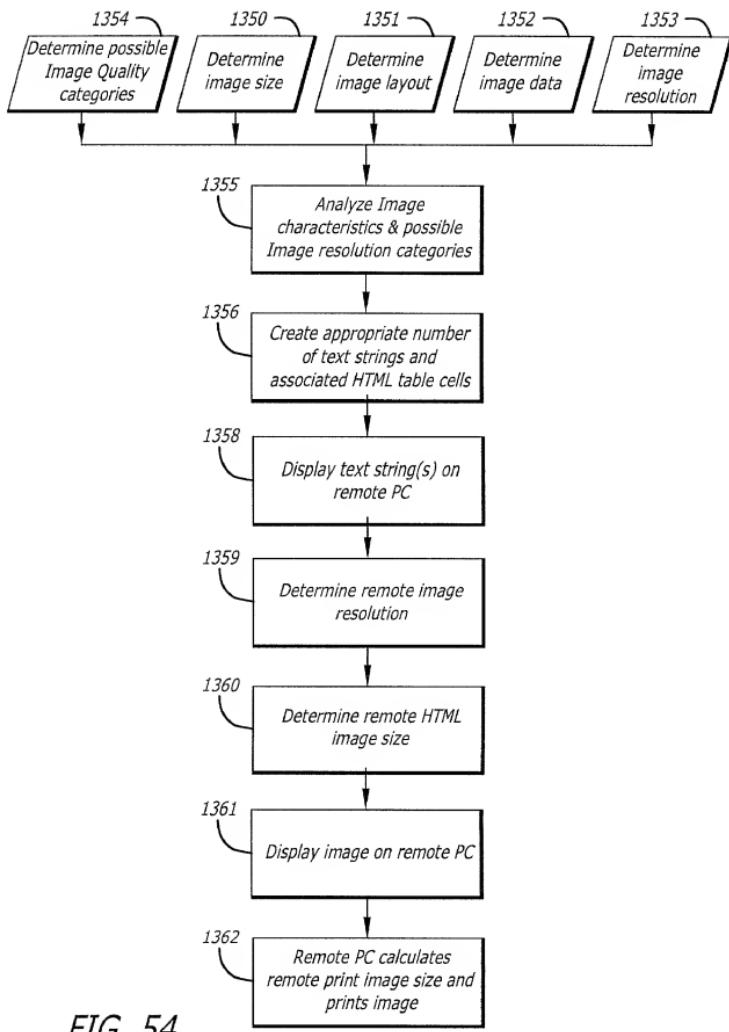
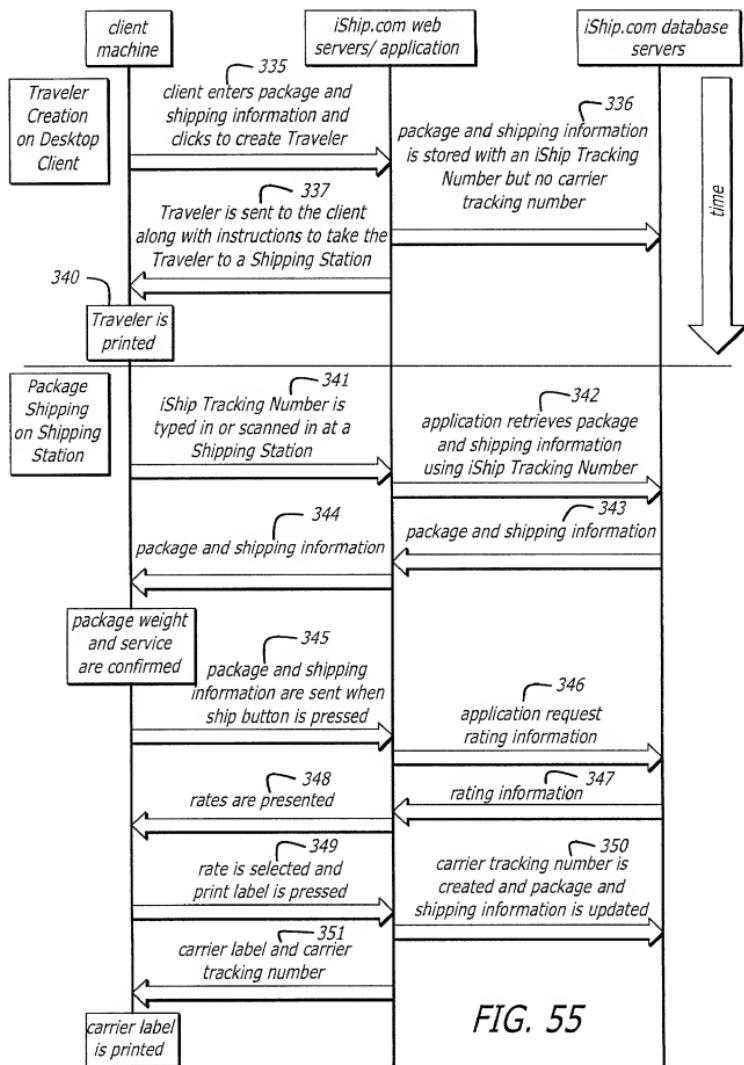


FIG. 54



361

Your Package Traveler This is not a shipping label. Take your package and this Traveler to an iShip.com supported shipping counter.															
Shipping Addresses <table border="0"> <tr> <td>Return:</td> <td>Destination:</td> </tr> <tr> <td>Les Krat</td> <td>Diane Moon</td> </tr> <tr> <td>(425) 902-4848</td> <td>(509) 786-5565</td> </tr> <tr> <td>iShip.com</td> <td>Milne Fruit</td> </tr> <tr> <td>3535 Factoria Blvd. SE</td> <td>800 Bennet Ave.</td> </tr> <tr> <td>Suite 500</td> <td>Prosser WA 99350-8888</td> </tr> <tr> <td>Bellevue WA 98006</td> <td></td> </tr> </table>		Return:	Destination:	Les Krat	Diane Moon	(425) 902-4848	(509) 786-5565	iShip.com	Milne Fruit	3535 Factoria Blvd. SE	800 Bennet Ave.	Suite 500	Prosser WA 99350-8888	Bellevue WA 98006	
Return:	Destination:														
Les Krat	Diane Moon														
(425) 902-4848	(509) 786-5565														
iShip.com	Milne Fruit														
3535 Factoria Blvd. SE	800 Bennet Ave.														
Suite 500	Prosser WA 99350-8888														
Bellevue WA 98006															
Package Info <table border="0"> <tr> <td>Details:</td> <td>Service:</td> <td>UPS Ground</td> </tr> <tr> <td>1 of 1</td> <td>EPSO:</td> <td>12345472</td> </tr> <tr> <td>4 lbs</td> <td>Price:</td> <td>\$8.35</td> </tr> <tr> <td>Carrier Box</td> <td></td> <td></td> </tr> </table>		Details:	Service:	UPS Ground	1 of 1	EPSO:	12345472	4 lbs	Price:	\$8.35	Carrier Box				
Details:	Service:	UPS Ground													
1 of 1	EPSO:	12345472													
4 lbs	Price:	\$8.35													
Carrier Box															
iShip.com Tracking Number MATKP9GUZFXG3															
															
362 360 363 364 [< Back] [x Cancel]															

FIG. 56

Ship.com

○ Confirmation

Your shipping request has been completed!
Directions about what to do next goes here.

370 Your iShip Package No.: MANEYZN 89vB7T 362

Your Shipment:

Shipment Computer, speakers software, overall 10' x 8' x 5' 4 lbs	Service: UPS Ground Options: Priority Loss Protection
---	---

371

Drop Off Location:
iShip.com
3025 14th Avenue Blvd. S.E.
Floor 5
Bellevue WA 98005
Phone: (425) 622-4548

Delivery Address:
Dove Moon
Mtns Flock
1220 1/2 1st Ave NE
Suite 305
Ellensburg WA 98920
Phone: (509) 555-6728
(509) 555-6728

Your Charges: 372 372

Service Charge: \$ 1.30	UPS Account: 1234 9876 5432 1234
Service Options: \$.35	iShip.com
Total Cost: \$ 1.65	

Having trouble?
Questions or comments?

○ Previous Rates | ○ Next | ○ Back | ○ Done

FIG. 57

Ship.com

○ 1 | Track a shipment

Track your package in one easy step. Enter the package tracking number in the field below
and then click Next. In moments you'll learn where your package is and, if it's been
delivered, who signed for it!

380

Tracking Numbers:

#1	381a
#2	381b
#3	381c
#4	381d
#5	381e

Airborne
EXPRESS FedEx UPS UNITED STATES
POSTAL SERVICE YELLOW

Having trouble?
Questions or comments?

○ Next | ○ Submit | ○ Done

FIG. 58

iShip.com

2 Your Tracking Information [My iShip](#) [Price It](#) [Ship It](#) [Track It](#) [Sell It](#) [Help](#)

Tracking results:						Click on the iShip Tracking Number for more information.		[Help]	
Status as of 11/23/99, 11:22:30 AM Pacific Standard Time									
Status	Ship.com Tracking No.	Destination	Service	Ship Date	Delivery Date				
<input checked="" type="radio"/>	M391YVN399F1	Prosser WA	UPS Next Day Air	02/18/00	02/21/00				
<input checked="" type="radio"/>	M391YVN399F2	Ellensburg WA	UPS Ground	02/18/00					
<input checked="" type="radio"/>	M391YVN399F3	Santa Monica CA	UPS Ground	02/18/00					
<input checked="" type="radio"/>	M391YVN399F4	Portland OR	UPS Ground	02/18/00					
<input checked="" type="radio"/>	M391YVN399F5	Spokane WA	UPS Ground	02/18/00					
Status Icons: <input checked="" type="radio"/> Shipped <input checked="" type="radio"/> In Transit <input checked="" type="radio"/> Delivered <input checked="" type="radio"/> Exception <input checked="" type="radio"/> Unable to track									
391-1b 391-1a 391-2a 391-2b 391-5a 391-5b						390 392-1 392-2 392-3 392-4			
						[Back] [Home]			

FIG. 59

iShip.com

2 Your Tracking Information [My iShip](#) [Price It](#) [Ship It](#) [Track It](#) [Sell It](#) [Help](#)

Tracking results:						Click on the iShip Tracking Number for more information.		[Help]	
Status as of 11/23/99, 11:22:30 AM Pacific Standard Time									
Status	Ship.com Tracking No.	Destination	Service	Ship Date	Delivery Date				
<input checked="" type="radio"/>	M391YVN399F1	Prosser WA	UPS Next Day Air	02/18/00	02/21/00				
<input checked="" type="radio"/>	M391YVN399F2	Ellensburg WA	UPS Ground	02/18/00					
<input checked="" type="radio"/>	M391YVN399F3	Santa Monica CA	UPS Ground	02/18/00					
<input checked="" type="radio"/>	M391YVN399F4	Portland OR	UPS Ground	02/18/00					
<input checked="" type="radio"/>	M391YVN399F5	Spokane WA	UPS Ground	02/18/00					
Status Icons: <input checked="" type="radio"/> Shipped <input checked="" type="radio"/> In Transit <input checked="" type="radio"/> Delivered <input checked="" type="radio"/> Exception <input checked="" type="radio"/> Unable to track									
391-5a 391-5b						391-5c			
						[Back] [Home]			

FIG. 60

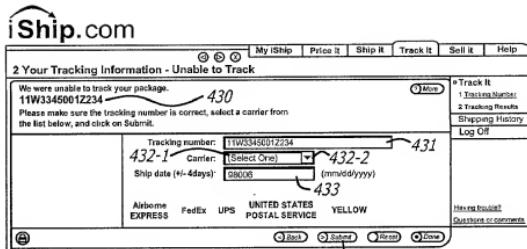


FIG. 61

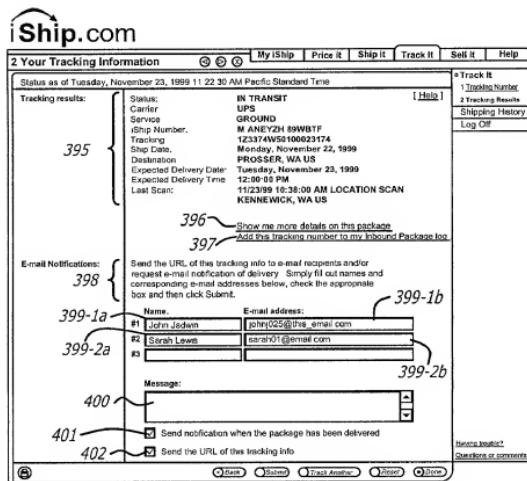


FIG. 62

 iShip.com

FIG. 63

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Shipping History		406		407		My Ship		Price It		Ship It		Track It		Sell It	
PENDING		OUTBOUND		INBOUND		409		410		411		412		<Previous 15	
Status: <input checked="" type="checkbox"/> All		Ship To: <input type="text"/> Diane Moon		Ship Date: <input type="text"/> All		SHIP PKGS		ISHIP TRACKING #		CARRIER SERVICE		SHIP DATE		DELV. DATE	
<input type="checkbox"/>	PENDING	<input type="checkbox"/>	IN TRANSIT	<input type="checkbox"/>	IN TRANSIT	<input type="checkbox"/>	IN TRANSIT	<input type="checkbox"/>	DELIVERED						
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
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<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type="checkbox"/>	405	<input type="checkbox"/>	408	<input type="checkbox"/>	415	<input type="checkbox"/>	416	<input type="checkbox"/>	425	<input type="checkbox"/>	426	<input type="checkbox"/>	427	<input type="checkbox"/>	428
<input type															

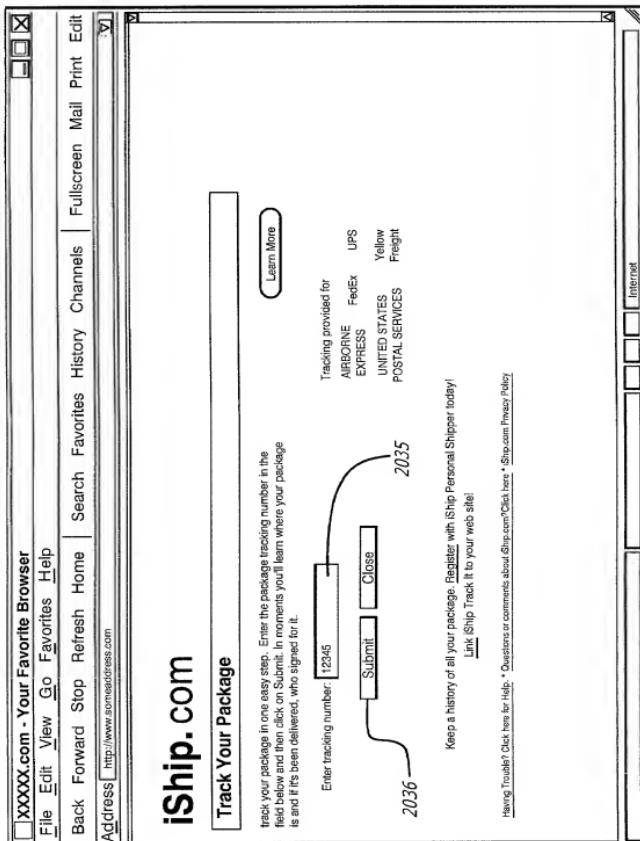
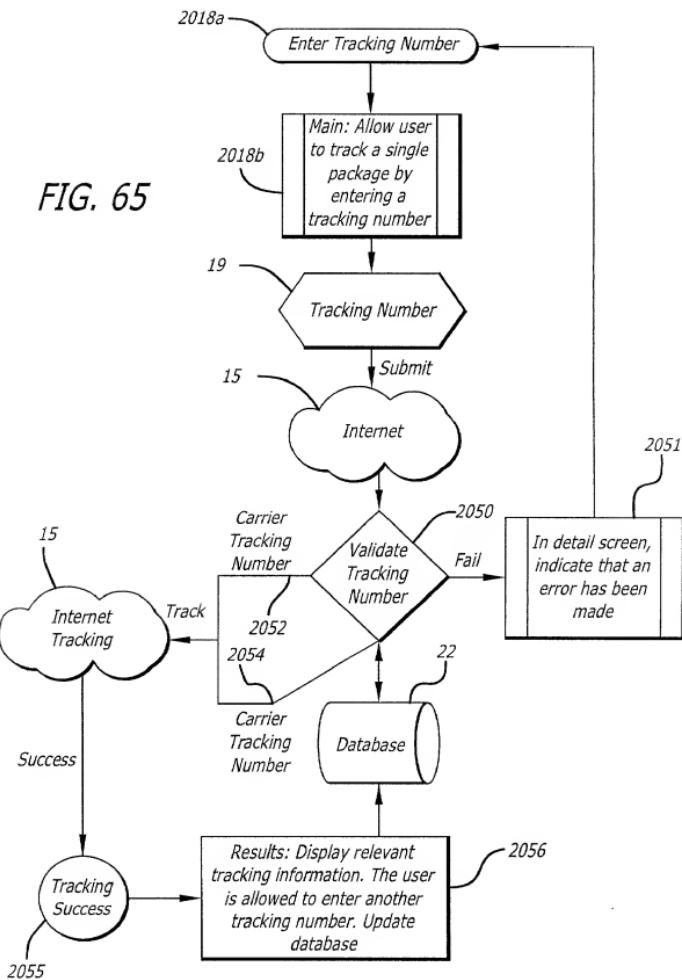


FIG. 64



```

<iship.com.request xmlns="x-schema:http://iship.com/api/schema/trackrequest.xml"
transactionid="3855BD2185E111d3984400A0C9D6C226">
<header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
        url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
</header>
<signon sessionid="" userid="test" password="77777777"/>
<trackit>
    <package sequencenumber="1">
        <trackingnumber carrier="ups">
            1Z1812530202075466
        </trackingnumber>
    </package>
</trackit>
<logoff/>
</iship.com.request>

```

FIG. 66

```

<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
<status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
systemrcode="0"/>
<trackit>
    <package sequencenumber="1" packagercode="0">
        <deliveredto></deliveredto>
        <deliverylocation>LEFT AT 3S </deliverylocation>
        <signedby>HOWARD </signedby>
        <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan
        <status>Delivered </status>
        <deliverytime>9/1/99 1:50:00 PM </deliverytime>
        <carrier>UPS </carrier>
        <service>2ND DAY AIR </service>
        <shipdate>8/28/99 </shipdate>
        <trackingnumber>1Z1812530202075466 </trackingnumber>
        <scanlocation>FORT HAMILTON, NY US </scanlocation>
        <weight>400 </weight>
    </package>
</trackit>
</iship.com.response>

```

FIG. 67